

ONLINE UPGRADE PORTAL INSTRUCTIONS

1. Log in to your [MyCowboys Account](#), by 5.00pm Monday 20 October 2025.
2. Select **RELOCATE NOW**.
3. Select the seat block(s) you would like to upgrade by clicking **UPGRADE SEATS**. If a seat block is greyed out, it is not eligible for an upgrade.
4. Select a membership plan by clicking **SELECT PLAN**.
5. Select your new seats from the interactive map.
6. If there is a cost difference between your new and old membership, follow the prompts to remit payment using a credit or debit card.

IMPORTANT: If you have multiple **unlinked accounts** you will need to log in to MyCowboys separately. If you have multiple **linked accounts**, you will be able to switch between them using the drop-down box at the top right-hand corner of the screen.

REMOVE SEATS OR DOWNGRADE

Unfortunately, you are not able to remove seats from your existing membership or downgrade your package using our online portal. Please contact the Cowboys Membership team on 1300 462 692 opt 1 and they will be able to assist you.

ADDING ADDITIONAL SEATS

The online portal will allow you to add additional seats to your account, however only the adult pricing will be shown. If you require concession, child or family pricing for the additional seat, please contact the Cowboys Membership team on 1300 462 692 opt 1 and they will be able to assist you.

PLATINUM PARTNERS



MAJOR PARTNERS

